



**POSITION: Food and Beverage Server**  
**Offering Staff Accommodations, benefits, and gratuities**  
**Hourly Rate: \$9.05-\$9.97 plus Gratuities**

At Mountain Park Lodges, the genuine care and comfort of our guests is our highest mission. As a Food and Beverage Server, you understand that every guest is a VIP! You have a passion for excellence in customer services, and your friendly, outgoing and personable attitude ensures every guest feels like they are your only guest. Every detail is important to you. This position requires some shift work, and is a seasonal position that could lead to a year-round opportunity for the right individual.

**RESPONSIBILITIES:**

- Prepare section for meal service
- Greet and seat guests
- Maintain a friendly and outgoing attitude at all times
- Take and serve drink and food orders
- Describe menu items including daily specials for guests
- Answer guests' questions regarding our menu, and make recommendations
- Present, open, pour and serve wine in appropriate wine glassware; describe and advise on wine selection
- Discuss and refer guest complaints in an effective manner with Supervisor
- Record all orders
- Present check to guests and collect payment
- Clear and clean tables, trays and chairs

**QUALIFICATIONS:**

- Alberta Proserve Certified
- Grade 12 diploma or equivalent
- Must be of legal age to mix and serve alcoholic beverages in Alberta
- 3 – 6 months experience preferred
- Neat and clean in appearance and work habits
- Pleasing, outgoing personality
- Knowledge of languages is considered an asset
- Ability to accept direction
- Solid understanding of guest service principles
- Good knowledge of wine, beer and liquor service
- Ability to work within a team